



Agenda

Rider Experience and Operations Committee Meeting
Thursday, May 2, 2019
1:00 to 3:00 p.m.

Ruth Fisher Boardroom
Union Station
401 S. Jackson St.
Seattle, WA

Paul Roberts, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Operations Report**
6. **Public comment**

The Rider Experience and Operations Committee will accept public comment on agenda items and matters within the committee's purview.

7. **Business items**

Items for Committee Final Action

- A. **Minutes:** April 4, 2019, Rider Experience and Operations Committee meeting
- B. **Motion No. M2019-39:** Authorizing the chief executive officer to execute a one-year contract with four one-year options with MSNW Group LLC, to provide agency-wide janitorial services for a total authorized contract amount not to exceed \$8,058,612.
- C. **Motion No. M2019-40:** Authorizing the chief executive officer to execute a one-year contract with four one-year options with Wash Service Company (dba Clean and Happy) to provide pressure washing services for Sound Transit maintained facilities for a total authorized contract amount not to exceed \$2,977,378 plus applicable taxes.
- D. **Motion No. M2019-41:** Authorizing the chief executive officer to execute a one-year contract with four one-year options with Tube Art Group to provide systemwide signage maintenance, repair and fabrication, and installation of transit oriented and regulatory signage at Sound Transit facilities in the amount of \$3,708,601 plus applicable taxes.

COMMITTEE CHAIR

Paul Roberts
Everett Councilmember

VICE CHAIR

Joe McDermott
King County Councilmember

BOARD MEMBERS

David Baker
Kenmore Mayor

Dave Earling
Edmonds Mayor

Kent Keel
University Place Mayor

Kim Roscoe
Fife Mayor

Peter von Reichbauer
King County Councilmember

CHIEF EXECUTIVE OFFICER

Peter M. Rogoff

- E. **Motion No. M2019-42:** Authorizing the chief executive officer to execute a contract with CDW Government LLC to provide technology software, hardware, peripherals, and related maintenance services in the amount of \$3,000,000 plus applicable taxes.
- F. **Motion No. M2019-43:** Authorizing the chief executive officer to execute a contract with Estrada Consulting, Inc. to provide operations performance reporting system replacement software in the amount of \$5,000,000, contingent upon Board approval to amend the adopted 2019 Budget through Resolution No. R2019-13, plus applicable taxes. – **Materials Forthcoming**
- G. **Motion No. M2019-44:** Authorizing the chief executive officer to execute a three-year contract with seven additional one-year options to extend with eLock Technologies LLC to provide secure bicycle parking lockers and operating services for current and future facilities for a total authorized contract amount not to exceed \$5,457,681 plus applicable taxes, contingent on approval of Resolution No. R2019-14.

Items for Recommendation to the Board

- H. **Resolution No. R2019-13:** *Related to amending the Adopted 2019 Budget by increasing the total authorized project allocation to date for the Information Technology program.* – **Materials Forthcoming**
- I. **Resolution No. R2019-14:** Transferring \$487,667 from the Construction phase to the Operations and Maintenance phase of the Adopted 2019 Budget for the Bike Parking Program, while maintaining the overall authorized program allocation of \$9,700,000.
- J. **Resolution No. R2019-15:** Transferring \$204,578 from the Construction phase to the Agency Administration and Construction Services phases of the Adopted 2019 Budget for the Operations and Maintenance Facility Lift project, while maintaining the overall authorized project allocation of \$4,898,160.
- K. **Motion No. M2019-45:** Ratifying the chief executive officer's execution of a contract with Whiting Corporation to furnish and install a light rail vehicle lift for the Operations & Maintenance Facility Light Rail Vehicle Lift project in the amount of \$1,251,600, with a 10 percent contingency of \$125,160, for a total authorized contract amount not to exceed \$1,376,760 plus applicable taxes.

8. **Reports to the Committee**

- Customer Satisfaction Survey Results
- Rider Experience Metrics Performance Reporting

9. **Executive session**

10. **Other business**

11. **Next meeting:**

Thursday, June 6, 2019, 1:00 p.m. to 3:00 p.m.
Ruth Fisher Boardroom

12. **Adjourn**